



LOCATOR SURVEY: INITIAL RESEARCH OVERVIEW

CGA worked with a third-party research firm to survey 402 U.S.-based locate technicians via email in the time period between Dec. 9, 2019 and Jan. 23, 2020. The goal of the survey was to gauge their awareness, beliefs and attitudes about the safe digging process and challenges to timely and accurate locating. Below are some of the initial data points gathered through that survey.

CGA will issue a Locator White Paper later this year with complete and detailed findings from this survey as well as in-depth interviews with members of the locating industry.

Locator Wish List for Improving Accuracy and Timeliness of Locates

- 99% Updated maps
- 97% Mandatory white-lining
- 97% Increased communication with excavator

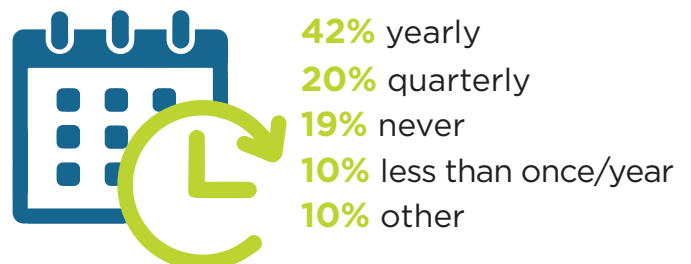
Access to Training

- 93% have access to training through employers
- 5% do not have access to training
- 2% have access through outside agencies

Biggest Challenges to Accurate, On-Time Locates



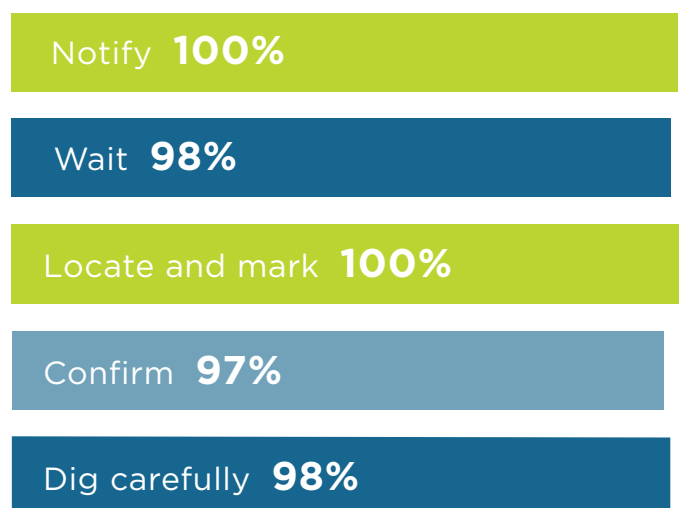
Frequency of Training



Safe Digging Practices Not Always Adhered To

- 46% Communicate with on-site stakeholder or excavator
- 31% Respond to locate request in time outlined by state law

Awareness of Safe Digging Processes



Workload Manageability:

8 in 10 locators say workload is manageable

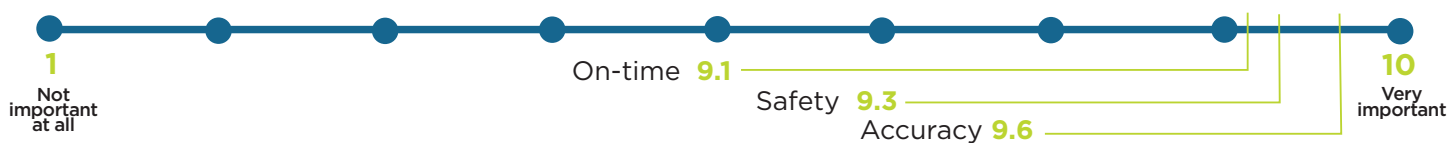


* Those who feel their workload is unmanageable are more likely to have less job experience and fewer opportunities for training.

98% of surveyed locators believe they are important to the safe digging process



Perceived Importance When Measuring Job Performance



Importance of Improving Safety Through Timely and Accurate Locates

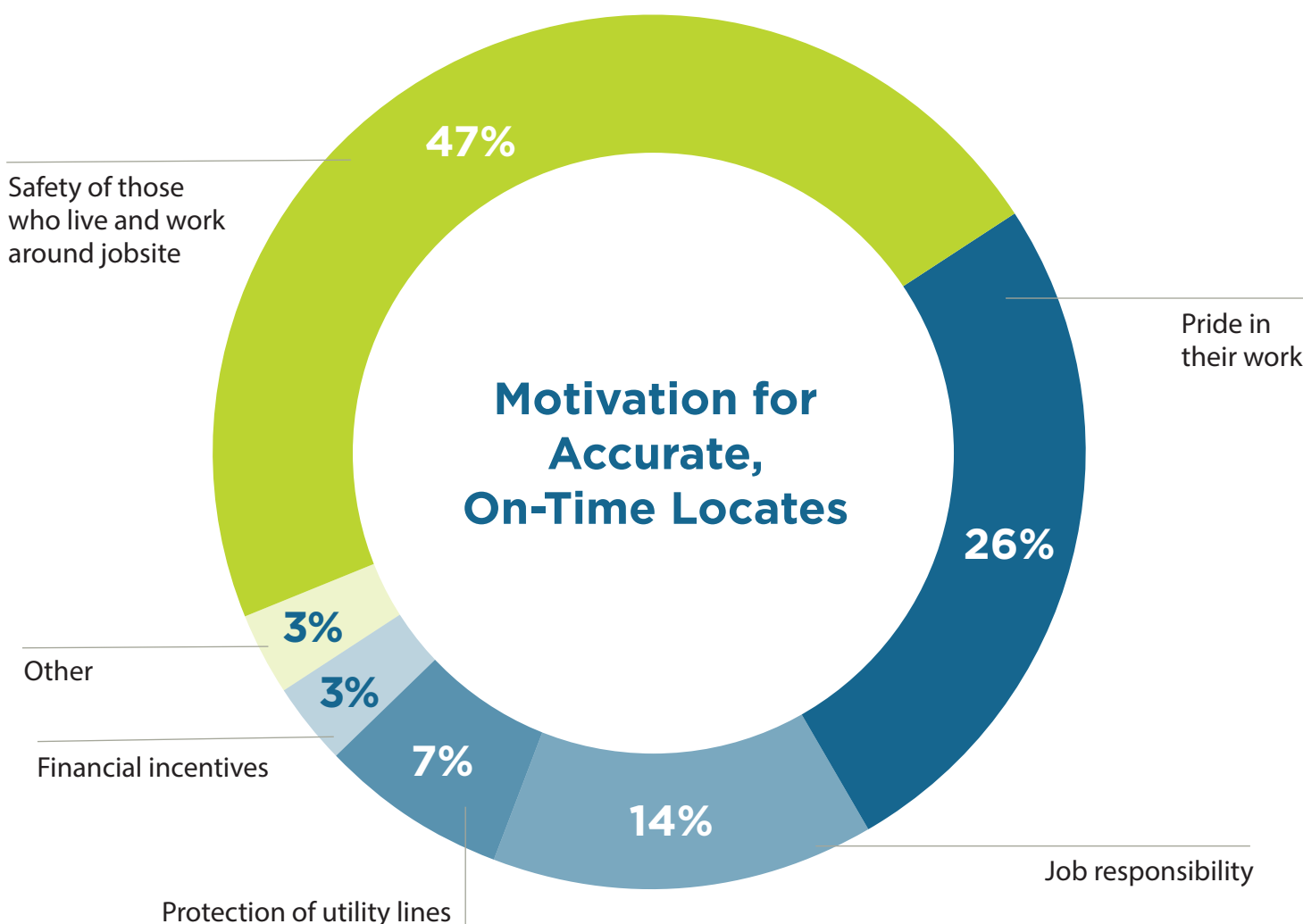
97% agree it's important to them

94% agree it's important to their company/organization

Frequency of Late and Inaccurate Locates

61% of locators believe late locates occur frequently

50% believe inaccurate locates occur frequently



Top 3 Causes of Damages Due to Locate Issues*

1 Inaccurate marking due to locator technician error - **19%**

2 Inaccurate locate due to poor signal - **17%**

3 Facility not marked due to no response from operator/contract locator - **9%**

*These represent the beliefs of surveyed locators, not actual damage root cause data.